
Removing Data from Cellular Phones

When upgrading your device or simply returning an old device to the University, it must be wiped clear of all data. This is to ensure University data is not compromised. It also allows us to recycle the device. Below are the steps you should take to wipe your phone of all data. Remember to back up, remove accounts and lock screens, then wipe the device.

iPhone:

Step 1: Back up your data

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¾ * R W R 6 H W W Q Q P W ! > \ R X U

Step 2: Sign out of your Apple ID and turn off services

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2 For further questions or information, contact us 316-978-3535 or telecomservices@wichita.edu.

Step 3: Restore your factory settings

¾ 2 SHQ 6 HWWLQJV

¾ * H Q H U D O

¾ 5 H V H W

¾

Android:

Step 1: Remove Screen Lock

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Step 2: Remove your Google Account

¾ 7DS RQ 6HWWLQJV

¾ 6FUROO GRZQ DQG WDS RQ &ORXGV DQG
DFFRXQWV

¾ 7DS \$FFRXQWV \$ OLVW RI DFFRXQWV RQ \RXU

Step 4: Wipe the Device

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